

## Care & Maintenance

Viper Shield is virtually maintenance free. If cleaning is required, use only a damp soft cloth or sponge with mild soap. Wipe dry immediately with a soft towel. Do not use chemicals on your shield or viewport. Ballistic shield viewports can be scratched. Try to protect the viewport to the best of your ability for optimum clarity.

## Shield Deployment – Cable Failure

### Emergency back-up shield deployment:

In the unlikely event that you experience a cable failure while trying to deploy the Viper Shield, fold or move the driver's seat forward. Behind the driver's seat, locate the latch actuator arm marked with an orange tip. Slide the actuator arm toward the passenger seat to manually release the shield.



**Viper Shield Exclusive Distributor:** Pro-gard Products, LLC™

Sales – Service – Warranty: 1-800-480-6680



INNOVATIVE PRODUCTS

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## Viper Shield Rapid Deployment System



USER GUIDE

# Welcome to the family!

The Viper Shield Rapid Deployment System was invented by a Patrol Officer for Patrol Officers. Our goal in designing this product was to create a shield specifically for patrol operations. It had to be tough, light, easily accessible, and able to perform in a wide variety of environments. Hopefully your agency will authorize its use on routine calls for service. After all, it can only provide protection when it's in your hand.



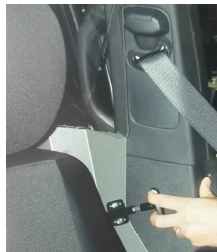
## SAFETY CONSIDERATIONS

- Law Enforcement work is dangerous and use of the Viper Shield does not guarantee prevention of injury or death. The Viper Shield will only prevent injury when properly utilized as a barrier between the user and a threat. The threat must not exceed the capabilities of the ballistic material. Viper does not provide training on how or when to utilize your shield. Each user is responsible for attending agency approved training on shield tactics and following individual agency policy on rules for deployment.
- Viper Shield is one component when protecting yourself from gunfire. Utilizing a ballistic helmet, ballistic eye-wear, and soft body armor is recommended in addition to a ballistic shield.
- Always know the NIJ Rating of your ballistic protection and be aware of the possibility that you may encounter a threat that exceeds your level of ballistic protection.

## Deployment & Storage

### Shield Deployment:

1. Locate T-handle mounted on vehicle B-pillar .
2. Pull T-handle firmly. (minimal force is required)
3. Listen for latches to release and shield to drop.
4. Ensure vehicle doors are unlocked.
5. Open vehicle rear door and remove shield from partition.



## Deployment & Storage cont.

### Storing the shield:

1. Adjust shield hand & forearm straps to the tightest position possible.
2. Ensure the front of the shield is facing toward the back seat with the striker bolts facing the partition latches.
3. Slide the bottom of the shield into frame first.
4. Once centered, firmly press shield back into partition frame. **Do not slam shield into frame!**



## Tips & Troubleshooting

### Shield did not release:

Pull T-handle firmly, ensure cable was fully extended to allow both latches to release.

### Shield will not secure into frame:

Ensure latches are not in the closed position by firmly pulling the T-handle release. Check to see if adjustable straps have been returned to the tightest position. Ensure shield is positioned correctly with striker bolts facing inward, aligning with both latches. Check for foreign items that may have been dropped or placed into frame.

### Viper Shield utilizes 2-stage latches similar to a car door.

If the shield is pushed back into the frame gently, sometimes one or both latches will stop in the first stage position. Simply apply additional pressure, and the latches will secure tightly in the second stage position.

**Do not store anything between the Viper Shield and the partition frame!**

**Do not modify your shield or attempt to make adjustments to the hardware!**

**Do not use your shield for anything other than its intended purpose!**

**Build muscle memory by ensuring all your vehicle's doors are unlocked prior to exiting your vehicle. If you determine your Viper Shield is not needed at this time, secure your doors before leaving your vehicle unattended.**